



# Streamline your workflow to increase efficiency

## Philips Healthcare Transformation Services Workflow Optimization

The pressure is on. Healthcare organizations like yours are being asked to provide quality care for a growing population of older, ailing, and more diverse patients – often without adding clinical staff or expanding budgets. The only way to meet this challenge is to become operationally efficient and effective. That means creating a streamlined and structured patient-centric workflow to make the most of your organization's valuable resources. The Philips Healthcare Transformation Services team can help you achieve your operational and patient satisfaction goals through workflow optimization. Our consultants have the real-world experience and clinical knowledge to help you analyze your current workflow issues, pinpoint opportunities for improvement, maximize existing assets, and realize measurable gains in productivity. So you can continue to deliver the quality care all your patients deserve.

### Key advantages

- Analyze and assess current patient flow and operational performance
- Identify opportunities for improvement and potential solutions to resolve key challenges
- Simulate future-state scenarios to estimate benefits and help target areas for improvement

# PHILIPS

## Workflow optimization – the path to operational efficiency

No matter what size or type of healthcare facility or department you manage, your complex challenges call for a structured, disciplined approach to streamlining workflow and improving operational efficiency. Philips Healthcare Transformation Services provides practical, data-driven solutions supported by proven methodologies and scenario-based simulation tools – all delivered by operational experts who understand how to solve your workflow issues.

### It takes hard work, not guesswork

Our consultants follow a disciplined, step-by-step process that starts with a comprehensive evaluation of your current operations. Our detailed assessment focuses on your documented and undocumented processes, policies and procedures, operational metrics, and equipment utilization, along with our extensive observations and analysis of patient flow.

## Proven methodologies

Once this initial evaluation is completed, we use our proprietary tools, techniques, and benchmarks to determine gaps between current-state performance and objectives. For example, to address operational deficiencies, we use constraint-based simulation to identify root causes and resolve issues with fact-based recommendations.

## Advanced modeling tools

Using sophisticated modeling tools, Philips can simulate any recommended improvements to determine the potential benefits and ancillary impacts throughout every stage of your end-to-end patient flow. These tools may be applied to your existing environment or to facilities that are currently under design.

## Experience: the Philips difference

We draw on our extensive experience in healthcare and related operational environments to incorporate best practices into our comprehensive recommendations. Plus, we work with you and your team to document implementation and communication plans for any modified processes – to help increase staff buy-in and adoption.

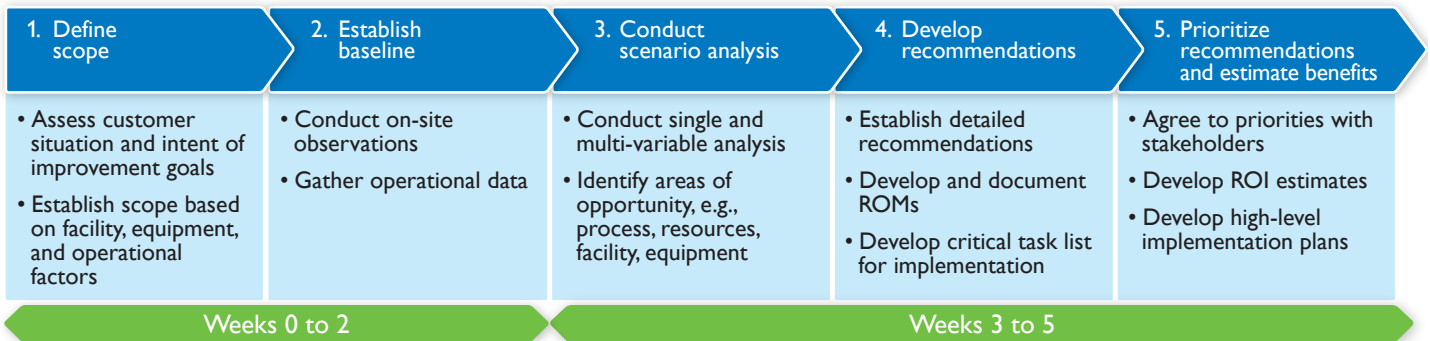
## Workflow Optimization – benefits at a glance

- Reduce expenses, increase patient satisfaction, speed throughput, and build revenue with streamlined workflow.
- Enhance strategic decision-making related to process flow, patient flow, and facility design.
- Maximize asset utilization by removing common departmental constraints related to people, processes, and facility inefficiencies.
- Transfer knowledge from operational experts to your key patient-facing staff members.
- Take advantage of detailed, accurate, and quantitative analysis commonly unavailable to most healthcare facilities.

### Learn more

Find out how Philips Healthcare Transformation Services can help you improve workflow optimization to drive the success of your organization. Please visit [www.philips.com/healthcareconsulting](http://www.philips.com/healthcareconsulting)

## Workflow optimization – at a glance



Philips Healthcare Transformation Services utilizes a proven methodology to identify, simulate, model, and develop improvement recommendations and associated benefits.

Please visit [www.philips.com/healthcareconsulting](http://www.philips.com/healthcareconsulting)



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